

Payment and Refund Policy

We sell only online learning materials. When the customer purchases the course, we will provide to access it. If the customer purchased but didn't obtain access to the course of any technical issue, he or she can contact our support team via cyberlerninfo@gmail.com (any time) or +94716665003 (9:00 am to 4:00 pm on working days). Customers should be informed about the issue within 14 days. We will respond to you within two working days.

Course payments must be made using the methods provided on our website. Please note that all sales are final, and refunds are not available unless required by applicable law. If you purchase the wrong course and you have access to it. You need to inform our support team ASAP. Then, our support team will consider your issue. Refund depends on the course you purchased, time duration observed accessed, inquiry time, and customer activity on the site like things. Our support team will make the final decision about a refund considering our management opinion. A refund will be done by directly contacting the customer. All processing fees will be charged.

If you encounter any issues with your purchase or have questions, please get in touch with our support team for assistance.